



20940 Twin Springs Drive, Smithsburg, MD 21783-1510  
301.790.0103 | Fax: 301.790.0173  
www.noventri.com | sales@noventri.com

---

## LIMITED WARRANTY

**Noventri warrants its products against defects for a period of one year from the date of purchase. Noventri will repair or replace, at their discretion, products that prove to be defective within the warranty period as follows:**

Noventri shall not be liable for goods that the buyer alleges are defective and have been altered or modified by someone other than Noventri or authorized representatives. This includes: opening the system case, adding or replacing software, misuse, neglect, accident, or attempts to use the product outside of its purpose.

Except as provided herein, Noventri makes no warranties expressed or implied, including warranties of merchantability and fitness for a particular purpose.

It is understood and agreed that the liability of Noventri, and purchaser's sole remedy, whether in contract, under any warranty, in tort (including negligence), in strict liability, or otherwise, shall not exceed the amount of purchase price paid by purchaser; and under no circumstances shall Noventri be liable for any special, incidental or consequential damages, including but not limited to, personal injury, property damage, damage to or loss of equipment or data, loss of profits or revenue, cost of renting replacements and other additional expenses, even if Noventri has been advised of the possibility of such damages. Noventri will not be liable for any damages, losses or expenses as a result of purchaser's negligence whether deemed active or passive and whether or not any such negligence is the sole cause of any such damage, loss or expense. The price stated for the product is a consideration in limiting the liability of Noventri and purchaser's remedy.

This warranty does not void, supplant, or supersede warranties for peripheral items including, but not limited to, monitors, speakers and UPS. Individual warranties on those items will be in full effect from the time the buyer takes possession of those items and buyer must deal with the individual peripheral manufacturer directly.

Noventri is not responsible for the proper operation of any product. Noventri does not take part in the development of products and software not sold under the Noventri brand and therefore has no control over their fitness or stability. Noventri may or may not test other manufacturer's products or software for basic compatibility and cannot anticipate every scenario a customer may subject the system to, and therefore makes no warranties expressed or implied, including warranties of merchantability and fitness for a particular purpose.

Above warranty covers only Noventri branded products. For Noventri integrated products, warranty also covers the basic configuration of those items only to the extent required for integration. Failure or malfunction of individual components within integrated products is warranted only by the individual component manufacturer and only to the extent listed by that manufacturer. Any labor charges incurred during the replacement or repair of individual components installed within the integrated products is covered under this warranty for a period of one year from the purchase date. Any malfunction of external items or software is solely the concern of the manufacturer of those items.

Technical support is not included in this warranty, but is available for purchase.

Service can be obtained for Noventri products during the warranty period by bringing or shipping the defective item, as follows: Equipment **MUST** be transported in its original packaging **AND** be properly packaged and insured. Any damage resulting from improper packaging or shipping will not be covered under this warranty. It is the customer's responsibility to cover any expenses incurred with delivering the unit to Noventri. Noventri will cover delivery costs in the continental US incurred in returning the unit back to the customer if the repair is deemed in-warranty. Customer must call Noventri for return authorization and shipping instructions **BEFORE** shipping the unit in for repair.

Some States do not allow limitations on implied warranties, so the above limitation may not apply to you. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which may vary from State to State.